



Hedgehog Gardens

(Simon & Jay McWilliams)

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Web: www.theinterestingplantnursery.com

Terms and Conditions:

- Currently we can only accept payment via cheque or postal order.
- All cheques should be made payable to 'Hedgehog Gardens' and should have your cheque guarantee number on the back.
- Orders will only be shipped once all funds are cleared through the banking system.
- For a quote of postage charges please email with your intended order and we'll reply with the carriage charges.
- Orders will only be dispatched on Mondays or Tuesdays following clearance of funds. This is to eliminate the risk of any orders being held over weekends in sorting offices etc.
- We cannot take responsibility for any loss or damage incurred by the carriers. If this occurs then please retain the packaging and make note of the time and date of delivery.
- Currently we do not ship outside of the UK.
- Climbing plants will have their canes removed and possibly top growth trimmed for ease of packaging.
- Plants will only be dispatched in tip top condition; however, should there be a problem please notify us, in writing, within 5 days of receipt.
- We cannot take responsibility for a plants failure due to lack of/incorrect care, incorrect planting conditions or extremes of weather.
- You should be aware that some plants can have a period of 'sulking' when planted as they dislike having their roots disturbed, e.g. Magnolias & hellebores, this is completely natural and beyond our control.
- If a plant is out of stock we will not supply a substitute unless specifically requested to do so.
- You have the right to cancel your order at any time up until dispatch. You should notify us immediately by both telephone & email if this is the case.
- Under the Distance Selling Regulations 2000 you have the right to return goods. As plants are perishable in transit we do not consider that this right applies to orders placed with us. See <http://www.hmso.gov.uk/si/si2000/20002334.htm> for full details.
- We will not share your details with any third parties with the exception of the carriers – they need to know where you live after all.
- We are not VAT registered.

High Street, Hopton,